

Fiscal Year 2006 Performance Measures and Results

Outcomes:

- | | |
|-----------------------------------------------------------------------------------------|--------------|
| • Percentage of audit recommendations accepted ^{1/} | 67 |
| • County funds put to different use as the result of audit findings and recommendations | \$14 million |
| • Potential savings | \$182,000 |
| • Formal management responses to fraud, waste, and abuse investigations | 14 |

Service Quality:

- | | |
|---------------------------------------------------------------------------------------|----|
| • Pending complaints (June 30, 2006) | 34 |
| • Percentage of stakeholders responding to a survey who rated OIG service “effective” | 80 |

Workload/Outputs:

- | | |
|------------------------------------------------------------------------|----|
| • Joint investigations with prosecutors | 3 |
| • Complaints opened | 53 |
| • Complaints closed
(includes those received prior to July 1, 2005) | 94 |
| • Audits/inspections begun | 5 |
| • Audits/inspections completed ^{2/} | 4 |

Inputs:

- | | |
|----------------|-----------|
| • Expenditures | \$438,625 |
| • Workyears | 4.9 |

^{1/}Includes recommendations or other actions carried out by the Council as a result of formal reports issued.

^{2/} Workers’ Compensation Program (Risk Management Division, Department of Finance);
Employee Accident, Illness, and Injury Activity (Risk Management Division);
FY 2005 Performance Measure Results (Office of Management and Budget);
and Seven Locks Elementary School Projects (Montgomery County Public Schools)